

AREA WORLD SERVICE COMMITTEE MEETING REPORT – FALL 2017

The Area World Service Committee meeting was held on Saturday, August 12, 2017, at the North Congregational United Church Of Christ, 2040 Henderson Road, Columbus 43220. Chairman Buff N opened the meeting at 12:30 PM with the Serenity Prayer. Amy H-C, DR 15, read the Twelve Traditions; Robin R, Group Records Coordinator, read the Twelve Concepts of Service; and Jo S, DR 51, read the General Warranties Of The Conference.

INTRODUCTIONS: All present introduced themselves, and there were 21 people present.

MINUTES: The minutes of the 2017 Spring AWSC meeting were previously electronically distributed to all of the Committee members. Amy H-C, DR 15, moved and Kathleen S, DR 6, seconded to accept the minutes as distributed. The motion passed.

TREASURER’S REPORTS: Judy A, Treasurer, was absent and Cheryl B, DR 9, presented the reports –

Report for 2017:	Beginning balance as of 1 January 2017 –	\$38,047.75
	Income 1 January – 12 August –	+ 12,375.43
	Expenses 1 January – 12 August –	- 8,969.46
	Ending balance as of 12 August 2017 –	\$ 41,453.72

Kathleen S, DR 6, moved and Sandy F, Handbook Committee Chair, seconded to accept the report. The motion passed.

DELEGATE REPORT: Ginny C, Delegate, presented the report –

The World Service Office has just hired a new Executive Director. Her name is Vali and I am very excited she was chosen. She has over 15 years as an active Al-Anon member. She was the Panel 53 Delegate from Arizona. Previous positions she held in service: Area Chair, Secretary, Treasurer, AIS Chair and Alateen Coordinator. Furthermore, she has over 20 years business experience including management of teams of staff worldwide. Vali was my mentor at my first World Service Conference. She was very organized, voiced her opinions and organized well with others. Mary G., current Executive Director will work side by side with Vali during a transition period from September 5th through the October Board meeting.

The theme of the World Service Conference in 2018 is “Al-Anon –There is no standing still” which is a quote from Lois, our cofounder. The World Service Conference will be in West Harrison, New York to make it possible for all attendees to visit Stepping Stones.

The Board of Trustees has been discussing strategic planning. They concluded: The Board of Trustees is the “what”—being responsible for the strategic direction and the Staff of WSO are the “how”—being responsible for implementing the “what”.

ROAD TRIP! YOU and YOUR BOARD CONNECT (Formerly Meet the Board). The WSO Board of Trustees and Executive Committee are coming to Aurora, Colorado! Bring your Sponsor, your sponsee, and members from your group! The “Road Trip! You and Your Board Connect” event is an opportunity for local Al-Anon members to meet and interact with the 19 Trustees and the 3 Executive Committee members to discuss Board Members’ service to the fellowship, relationship to the WSO, and to the organization of Al-Anon Family Groups. **ROAD TRIP! YOU and YOUR BOARD CONNECT WHEN? Saturday, October 21, 2017 WHERE? Radisson Hotel Denver Southeast, 3155 South Vaughn Way, Aurora, CO. REGISTRATION \$30.00 (registration, lunch*, and afternoon snack) lunch will include gourmet sandwiches/wraps, salad and dessert See the members website under WSO events or Colorado Al-Anon site or me for a registration form. http://www.al-anon-co.org/images/A5_102117_Roadtrip.pdf**

In early August, Al-Anon.org rolled out its new website. The website is designed to be more easily read both on a computer and a mobile device, more eye-catching and more user friendly. Later this year plans are in the works for updating the members' website. I like the frequently asked questions section. There is a Teen Corner which is easily found as well as a user-friendly scroll down menu.

Where will you be in 10 months, 22 days, and 4 hours? Baltimore, Maryland, is the site of **Al-Anon's 6th International Convention**. The Convention will be held **July 5, 2018 8:00 am - July 8, 2018 5:00 pm**. <https://al-anon.org/al-anon-international-conventions/> Driving times to the convention are as follows: Akron 5 hrs. 45min.; Cleveland 5 hrs 42 min.; Columbus 6 hrs.; Cincinnati 7-8 hrs.; Toledo 7-8 hrs.; Youngstown 4 hrs. 41 min. Bring a carload! Rent a large SUV! Bring your whole group!

Registration begins in early September, just a few weeks away! Now is the best time to start planning your budget to attend. A few important things to consider: Estimate your travel expenses. Think about how many others you may want to room with. Plan to register early for the lowest registration price. Total these items for a preliminary budget. Divide this number by weeks remaining to determine how much to save each week. Don't forget to talk to members in your home group and even those you sponsor about attending and making their budgets too! See you there!

The day before the International Convention is called the Day of Connecting. It will be Thursday, July 5, 2018. There is a separate fee for the "Day of Connecting." Some of the topics include: Presentations: Know Your WSO—Service IS its Middle Name! What Happens at the Office; Telephone Book or the Internet—What's Your Digital Age? Al-Anon on Social Media. Discussion Meetings: Dusty Bookshelves: Falling in Love with All Our CAL; Going Beyond the Daily Readers; The 3 T's of Public Outreach— Tips, Tools and Techniques. Panels Young Members Wanted! Alateen Opportunities: Online meetings, Resources, Sponsorship, Outreach; Big "P" or Little "p"-Big "T" or little "t": What's the difference when making decisions in Al-Anon?

Think Abundantly. DREAM BIG. What do you want Al-Anon to be able to do? How can we ensure Al-Anon is there for future generations? With the generous contributions last year, WSO was able to become fully staffed including a New Digital Strategy Team which is responsible for our beautiful new website, Twitter feed, and Facebook pages.

Please contribute at the same level as last year. This quarter the General Fund is recording a loss of \$10,349 whereas in 2016 during the same quarter it gained \$341, 931. Literature Sales are slightly up this year whereas last year at this time they were down. Forum subscriptions are up by 13%. Expenses up by \$387,781 first six months of year due to full staffing.

Gratitude in Action. What if even 25% of the groups gave an extra \$20 this year? We would realize \$76,000. What if they were able to give more? What if all groups were able to give a little more this year than last? What if even half our districts contribute to WSO? Any amount would be an expression of gratitude, abundance and responsibility.

Abundant Thinking. What if each member placed \$15 in the appeal envelope this year? Are you able to make that kind of contribution? Is it possible that other members, with encouragement and an understanding of the purpose would be able to do the same? What if many members could contribute even more? What if every member clicked on the 'Contribute Now' button and made a contribution? What if some gave \$1, some gave \$5, some gave \$15 and some were able to give even more? Think of the possibilities! Help Al-Anon be fully self-supporting. Thank you.

Ginny also thanked everyone for the get well cards and well wishes when she had a surgical procedure done.

She also announced that registration for the International Convention should be open on September 1. Several members announced they would be going, so the opportunity to car pool is a possibility.

ALTERNATE DELEGATE & NEWSLETTER EDITOR REPORT: Theresa M, Alternate Delegate, presented the report –

Alternate Delegate

Results from New GR Orientation survey:

13 new GR's in attendance (17 members attended) the orientation

4 surveys returned – no emails or phone calls so far

- Wanted copies of things in packet by internet before attending meeting
- Helpful; Wanted the information for the group – GR and CMA; biggest challenge – groups not following practices (principles) – cross talk, advice giving, etc.
- More communication from WSO/Ohio; state role of GR; spend less time on picture and more on our expectations
- All good: challenge is to make sure getting the proper info out

My take on the results:

DR's need to hold GR orientation and business meetings to better prepare them for their roles. This can be done as a workshop to make it a process which is fun as well as educational.

Working on the TEAM event with members from the WSO was definitely a life enriching experience. I hope the Ohio will continue to participate in TEAM events in the future.

Newsletter Editor

The 41.2 Summer AI-A-Notes were sent to our Webmaster and Secretary July 24 for publication. I will aim for having the last edition of my term (41.3 Fall) done and sent out by the first week of December – which means I will need submissions (DR's!!) by and hopefully before Thanksgiving.

WEBSITE UPDATE:

Webmaster Mike K had introduced a proposed update of the Area website to the members at the Spring Assembly meeting. However, some members of the AWSC had not had the opportunity to see the proposed changes. He explained that this new site would be “smart phone” and “tablet” friendly in that it automatically “resizes” itself to whatever device is being used to view it.

In addition, this web site is stored on a local computer (or computers) and then simply uploaded to the web hosting server's site. If the server's site is hacked, it's a simple matter to re-upload the web site instead of having to completely “reinvent the wheel” as he put it.

The AWSC felt the changes would help attract younger members to the AI-Anon program and gave UNANIMOUS approval to roll-out the new site. Mike said he would keep everyone apprised of the progress with the new web site.

The beta site web address is: <http://beacondelta.com/webs/OAA/> for those who want to take another look at it.

REGISTRATION: Karen S, Registration Committee Chair, reported there were 21 AWSC members present.

TASK FORCE & THOUGHT FORCE REPORTS:

TASK FORCE - MAILING AND PRINTING CONCERNS: Melanie B, Chairman, was absent and Phil H presented the report –

TOPIC: Re-evaluating the methods used to print and distribute communications to groups and individuals.

BACKGROUND INFORMATION – WHAT WE KNOW

Historical perspective

Al-Anon Family Groups of Ohio, Inc. currently publishes 3 items for distribution to the groups and members in our Area: Al-A-Notes published 3 times a year; a Plea Letter, mailed twice a year; and the Assembly minutes, published and sent out twice a year.

According to the Handbook, of General and Committee Working Procedures for the Ohio Area Assembly Meeting, the following Officers / Coordinators have these responsibilities:

Alternate Delegate – Serve as Coordinator of Area Newsletter Committee and may serve as Editor of Newsletter. Maintain personal, individual subscription records and newsletter exchange records. Be responsible for all phases of preparation and distribution of minimum of three (3) copies per year of Ohio Area Newsletter, in keeping with Guidelines for Area Newsletters (G-21).

Secretary – Attends to all regular secretarial work and takes minutes of meetings. These should be sent to the area Committee members and Group Representatives soon after the meeting and be recorded in a permanent minute book to be passed along to their successor.

Treasurer – Twice a year prepares a special appeal letter to be sent to all groups asking them to contribute to the Area treasury to cover Assembly expenses, including the contributions to the Delegate's fund.

Group Records Coordinator – Supply Secretary and Newsletter Editor with mailing labels whenever needed sorted by zip code.

Additionally, budget categories have been created for these expenses. They are explained in the Handbook, as follows:

Al-A-Notes:

1. Addition to Budget Procedures: Al-A-Notes expenses cover any insertions from Officers, Coordinators and Committee Chairs. All others are the expense of the individual functions. (10/00 – motion #12)
2. That the cost of inserting a flyer in our Al-A-Notes be collected at the time of receiving the flyer at the current rate charged by the printer chosen by the Editor
3. To add Ohio Al-A-Notes to the Ohio Area website with all personal contact information removed. (10/14 - motion #2014-002)

Bulk Mail and Returned Mail – No specific guidelines in either the Handbook or the Bylaws.

Secretary – No specific guidelines in either the Handbook or the Bylaws.

Treasurer – No specific guidelines in either the Handbook or the Bylaws.

The following is the condensed version of actual printing/mailing costs for 2015 thru Spring of 2017.

2015 Average costs of mailings:

- Bulk mailing permit (used for mailing of Plea letters Al-A-Notes and Assembly minutes bulk mailing is covered by printers doing the work.) \$220.00 once/yr.
- Al-A-Notes- 3 per year -average 545 copies- 8 pages -\$1.04 ea. \$566.80/mailing
- Plea Letter -2 per year – average 450 copies - .97 ea. \$436.50/mailing
- Assembly minutes – 2 per year -average 506 copies -.845 ea. \$427.57/mailing

2016 Average costs of mailings:

- Bulk mailing permit (used for mailing of Plea letters Al-A-Notes and Assembly minutes bulk mailing is covered by printers doing the work.) \$225.00 once/yr.
 - Al-A-Notes- 3 per year -average 494 copies- 8 pages- .885ea. \$436.80/ mailing
 - Plea Letter -2 per year – average 457 copies \$140.83/postage*
 - Assembly minutes – 2 per year -average 460 copies -.845 ea. \$402.00/ mailing**
- *Costs shown are for postage only; printing and folding costs Were handles by Secretary and no figures were available.

** A special mailing was sent in the summer of 2016.

2017 through Spring - Average costs of mailings:

- Bulk mailing permit (used for mailing of Plea letters Al-A-Notes and Assembly minutes bulk mailing is covered by printers doing the work.) \$225.00 once/yr.
- Al-A-Notes- 3 per year -average 500 copies- 8 pages -\$1.05 ea. \$524.15/ mailing
- Plea Letter -2 per year – average 459 copies - \$1.04 ea. \$477.07/ mailing
- Assembly minutes – 2 per year -average 460 copies -.86 ea. \$394.00/ mailing

EXISTING MOTIONS THAT PERTAIN TO THIS TOPIC: None.

WHAT DO WE KNOW ABOUT OUR MEMBERSHIP’S NEEDS, WANTS AND PREFERENCES?

Al-Anon Family Groups of Ohio rely heavily on donations from the Plea Letters as a part of the overall budget process. In 2015, plea letter donations comprised 33% of the total donations received. In 2016, they comprised 31% of the total donations received. Abolishing plea letters would severely hamper our budget process.

Just as the World Service Organization publishes the World Service Conference Summary (the report of the World Service Conference), Al-Anon Family Groups of Ohio publishes the minutes of its two Assembly meetings. Maintaining an open line of communication to groups is a vital part of the Al-Anon program.

A survey was done either late 2015 or early 2016, which received 84 responses (out of approximately 500) from the mailings, showed that members preferred to receive Al-A-Notes via the Postal Service. However, having the Al-A-Notes posted on the Area website was a viable alternative. As it was noted in the survey, the Postal Service is the most expensive option.

Email is the preferred form of communication for most of us. Using WSO as an example, they use Facebook, Twitter, Instagram, email and traditional mail as forms of communication. We believe most individuals have an email address or access to one. For those who don’t there are places like local libraries, office supply stores and mailing depots that offer computer use for information retrieval.

WHAT DO WE KNOW ABOUT OUR CAPACITY (RESOURCES)?

We currently have the resources to continue mailing/printing as usual. However, some board members have been doing the work of either doing the printing/folding/collating etc. saving AFG of Ohio, Inc. money but this is not something we can or should rely on. There would be significant savings by utilizing the Area website and emails for mass communications.

However, in our zeal to “do it cheaper”, we must follow Al-Anon Policies, as stated in the current Al-Anon /Alateen Service Manual 2014-2017, P24/27:

Page 97 –

“Discounts and Services

WSO and other Al-Anon service entities may accept discounts or services that are routinely available to other non-profit organizations (e.g. non-profit postal rates, free placement for public service announcements, etc.). Discounts may not be accepted if the discount is given only to Al-Anon and not to other non-profit organizations.”

Also, on page 97 –

“Outside Contributions

Al-Anon and Alateen groups do not accept contributions of money, goods, or services from outside the Al-Anon members in order to adhere to the Seventh Tradition of full self-support.”

We must ensure that we abide by these Al-Anon policies.

WHAT ARE THE IMPLICATIONS OF OUR CHOICES? (PROS AND CONS)

(1) Plea letters:

Pros –

As was noted before, the plea letters are responsible for approximately 30% of our annual available funds. Delivery of the plea letters, to the Group’s CMA, remains the most effective way of allowing our members to participate in Twelfth Step work beyond the group level.

Cons –

At the present time, a plea letter mailing has not been done utilizing the printing service. A bid was received, however, estimating the cost of printing & folding the plea letter, printing both envelopes and preparation for mailing, would be \$384.00 for 460 plea letters, a per piece cost of \$ 0.834 each. Mailing costs would be separate, however the printer estimated that cost at \$125.73 for bulk rate and \$74.28 for non –profit rate. That would make the final, per piece cost, \$1.11 at bulk rate and \$1.00 at non-profit rate.

(2) Assembly Minutes:

Pros –

Minutes are the official record of the Assembly business. Although we do not follow “Robert’s Rules of Order”, per se (as a KBDM is actually the reverse of that), we do have an order of business, plus reports and presentations that are done at Assembly meetings.

Over the years, the Assembly Minutes have become more of an Assembly Report, or Assembly Proceedings, as described in the last paragraph above. The World Service Conference publishes such a report annually and distributes it to the Areas. Keeping the Area Minutes as a Report, or Proceeding, produces a comprehensive document containing all the proceedings of the Area Assembly.

Again, utilizing our Area web site would enable us to post the complete report of the Area Assembly meeting for a very minimal cost.

Cons –

Condensing the Area Assembly proceedings down, to true “Minutes” shortens the overall length of the document, but much of the “meat and potatoes” is left out. However, even in shortened form, the cost of preparation and mailing is a significant budget item.

(1) AI-A-Notes:

Pros –

As stated in the AI-A-Notes, it is the “Voice of The Ohio Area Assembly”. It is our only means of communication with our AI-Anon Family Groups, and other Areas. Recent refinements have produced a nicer finished product and it is easier to read. Additionally, we are able to include time-sensitive information, i.e. the Area Convention Flyer and the Fall Assembly Flyer, in the AI-A-Notes to be sent to the CMA for all registered groups. It would not be difficult to redact personal information, i.e. street addresses, telephone numbers and e-mail addresses of Officers, Coordinators, and Committee Chairs from a “Web Version”. As a side note, our webmaster is also creating a mailing address for the Two-Day Fall / OAC Liaison and the Registration Committee Chair for the web site Contact page.

Cons –

Again, printing and mailing costs are a significant factor if we decide to continue distributing AI-A-Notes via the Postal Service.

WHAT WE WISH WE KNEW, BUT DON'T:

If we distribute the Assembly Reports and / or AI-A-Notes via the Area web site, how many groups will download and print these items and take them to their respective meeting?

How do we distribute the Assembly Reports and / or AI-A-Notes to groups where the CMA does not have an email address listed, and the group has no group email address listed?

What other items in our budget would have to be reduced / eliminated to accommodate the printing and mailing costs associated with the Assembly Reports and / or AI-A-Notes?

Respectfully submitted: Melanie B. Chair, Printing and Mailing Issues Committee

Motion(s) to be considered:

- Printing - Have an outside service contracted to do all bulk mailings, to include but not limited to printing/folding/correlating and mailing.
- Plea letters – continue to bulk mail a hard copy of Plea Letters to all groups.
- AI-A-Notes and Assembly minutes – email these to all groups having a valid email address and mail a hard copy to those groups who do not.

Phil stated that the motions were the Task Force’s suggestions, rather than a “yes or no” type issue. In light of Mike K’s pending update of the Area web site, the use of it would be more attractive for our publications. Phil also reported that Melanie has found a simple program that will allow a mass email list in an Excel spreadsheet format to be simply downloaded and used for a bulk mailing.

One of the main issues is the cost of printing and mailing the items, such as Plea Letters. Can the different AIS’s get bids from different printers in their region for that? Should we establish a “position” for someone to handle that on a longer-term basis (not necessarily the Secretary)?

Ginny C, Delegate, moved and Karen P, Compliance Liaison & AAPP, seconded to send the Task Force report and Motions to be considered to the Fall Assembly.

This KBDM will be attached to the Fall Assembly agenda.

COORDINATOR REPORTS –

ALATEEN: Tina L, Alateen Coordinator, was absent and did not submit a report.

ARCHIVES: Judy C, Archives Coordinator, was absent but submitted the following report –

Work does continue on the archives, but not very quickly as of recent. I've had some health problems that have slowed me down a bit, but my plans are to see all of you at the Fall Assembly. ODAT! Judy C, Archives Coordinator

FORUM: Christine T, Forum Coordinator, was absent and did not submit a report.

GROUP RECORDS: Robin R, Group Records Coordinator, presented the report –

431 Active Groups holding 490 meetings 22 Active Alateen Groups
1 Group in No Mail status 30 Inactive Alateen Groups
138 Inactive Groups 145 Inactive meetings
10 Groups with “bounced e-mail” addresses

PUBLIC OUTREACH: Jane E, Public Outreach Coordinator, presented the report –

Cindy T, Akron AIS, and I attended Addiction Studies in Columbus August 2, 3, and 4. There were 1,011 people there from Ohio and all over the country. It was a very positive atmosphere. I went around to all the booths introduced myself as the Public Outreach person for AI-Anon in Ohio. I also gave them literature and meetings schedules for their area. We were right next to AA again this year. In the application I wrote please put us next to AA.

We came with a lot of literature and meeting schedules from all over the state. We had the AI-Anon sign out on the side of our booth. A man in a suit walked by seeing the sign he stopped to talk to Cindy. He wanted to know what AI-Anon was. After a brief discussion he stated that he and his wife needed to go to AI-Anon because of his son s addiction. Cindy gave him all the information he needed. He was very grateful. We met a lot of people who told us how grateful they were because of AI-Anon.

LITERATURE: Karen M was absent and did not submit a report. Ginny C, Delegate, did provide the following information –

The various WSO Committees have approved the manuscript for the new “Parents & Grandparents of Young Problem Drinkers” pamphlet. It is undergoing design now and the plan is to have it ready in the first half of 2018. It will also be translated into French and Spanish.

The WSO Literature Committee is reviewing drafts of the “Intimacy In Alcoholic Relationships” and it is hoped to have that ready by the International Convention next July. Sharings are still needed for the new daily reader – they have received 1,100 so far. Writing guidelines are online in the Members’ web site.

Sales of the new “Paths To Recovery” workbook have gone very well. 20,000 were sold in the first quarter of the year and 9,000 in the second quarter. The new WSO web site now has sample chapters from 10 AI-Anon books. Also, sharings are always needed for the “CAL Corner” in The Forum magazine. WSO is also encouraging Areas to publish reviews of various pieces of CAL in their

respective Area newsletters.

OLD BUSINESS:

KBDM – Modify Group Record Coordinator’s Duties in Handbook

KNOWLEDGE BASED DECISION MAKING

Topic: To modify the Group Record Coordinator’s duties in the Handbook

Background Information – What we know

Historical Perspective –

One of the Group Record Coordinator’s duties, according to the Handbook, is

“Review and correct, at regular intervals, the Delegate’s printout from World Service Office and send corrected information to World Service Office Group Services.”

This printout has now evolved to the “Area World Service Committee Update Form”.

The Group Records Coordinator has all of the information needed for this report; however it is the Delegate who currently submits the report to the World Service Office.

The World Service Office allows the respective Area to determine who submits the report.

It would be much simpler for the Group Records Coordinator to submit the report from the information they currently have available.

Existing Motions That Pertain To This Topic – None.

What Do We Know About Our Members’ Wants, Needs and Preferences?

We need to “Keep It Simple”, ensure we have clearly defined responsibilities and avoid double-headed management.

What do we know about our capacity (resources)?

The Group Records Coordinator already has all of the information required.

What are the implications of our choices? (Pros and Cons)

Pro – Revising the Group Records Coordinator’s duties ensures that timely and accurate information is submitted to the World Service Office, allowing new Officers, Coordinators, Committee Chairs and District Representatives to participate in the various AFG Connects discussions.

Con – There have been instances where inaccurate information was reported, as it had to be copied from one individual to another.

What we wish we knew, but don't:

Questions and Clarification:

- The current Form follows the motion and is just for illustration purposes.

Need for motion? Yes – the motion follows.

Presented by: Phil H, Secretary

MOTION: To amend the duties of the Group Records Coordinator on Page 7 of 46 in the Handbook:

<p>As is currently written:</p> <ol style="list-style-type: none"> 1) Maintain a current mailing list of all Area Officers, Coordinators, District Representatives and Group Representatives by districts, making changes, as they occur to keep the list current. 2) Review and correct, at regular intervals, the Delegate’s printout from World Service Office and send corrected information to World Service Office Group Services. 3) Supply Delegate, Chairman and Secretary with updated lists at each Assembly meeting. 4) Supply Secretary and Newsletter Editor with mailing labels whenever needed sorted by zipcode. 5) Have a current list available at Assembly meetings for the purpose of updating or correcting by the members present. 6) Maintain file of names of groups, locations of meeting and other information pertaining to groups in our Assembly Area. 7) To make attendance at the New Group Representatives meeting at assembly part of the duties of the Group Records Coordinator. (5/01 – motion #6) <p>By deleting 2) in its entirety,</p> <ol style="list-style-type: none"> 2) Review and correct, at regular intervals, the Delegate’s printout from World Service Office and send corrected information to World Service Office Group Services. 	<p>And replacing it with:</p> <ol style="list-style-type: none"> 2) Reviews, corrects and submits the Area World Service Committee Update Form to the World Service Office as changes occur. <p>So that the amended section would read:</p> <ol style="list-style-type: none"> 1) Maintain a current mailing list of all Area Officers, Coordinators, District Representatives and Group Representatives by districts, making changes, as they occur to keep the list current. 2) Reviews, corrects and submits the Area World Service Committee Update Form to the World Service Office as changes occur. 3) Supply Delegate, Chairman and Secretary with updated lists at each Assembly meeting. 4) Supply Secretary and Newsletter Editor with mailing labels whenever needed sorted by zipcode. 5) Have a current list available at Assembly meetings for the purpose of updating or correcting by the members present. 6) Maintain file of names of groups, locations of meeting and other information pertaining to groups in our Assembly Area. 7) To make attendance at the New Group Representatives meeting at assembly part of the duties of the Group Records Coordinator. (5/01 – motion #6)
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***SECRETARY’S NOTE:** Because this Form sample contains full names, addresses, telephone numbers and email addresses, it will NOT be included in the web version of these minutes.

Phil H, Secretary, moved, and Robin R. Group Records Coordinator, seconded to have the KBDM and motion go to the Fall Assembly. The motion passed.

KBDM – Modify the method of updating the AMIAS instructions in the Handbook

Topic: Modifying the AMIAS certification packet as found in the Handbook of General and Committee Working Procedures for Al-Anon Family Groups of Ohio, Inc.

Background information:

When the instructions for AMIAS certification were written in 2011, they were current as listed on the FBI's website. Numerous calls were done by the writers of the certification process to Sheriff's departments in counties where our A.I.S. offices are located to verify what was proposed was true for their county. Conversations with the FBI's office in W.Va. were also conducted for assistance with writing the procedure. Since the writing of the AMIAS Certification Process, the FBI has changed their website and instructions for obtaining a background check directly through them.

Existing motions that pertain to the topic:

Motion number 2011-4: We move that the Application Packet for Al-Anon Members Involved in Alateen Service be approved and included in the Handbook of General and Committee Working Procedures.

What do we know about our membership's wants, needs, and preferences?

Our members want instructions and process to be current.

What do we know about our Capacity? (Resources)

The proposed change has little to no effect on the budget for AFG of Ohio, Inc.

What are the implications of our choices? (Pros and Cons)?

Pros: The proposed instructions change allows the process procedure to be current.

Cons: No change to the instructions of the process procedure keeps the procedure out of date.

What we wish we knew, but don't?

How soon we will have to up-date this process again.

Presented by: Karen P. and Sandra F.

MOTION: Move to amend the Al-Anon Member Involved in Alateen Service (AMIAS) certification process packet's suggested instructions successfully completing a background checked as follows:

Sections of PROPOSED WORDING CHANGES TO AMIAS PACKET currently reads as follows:

From Page 2

Where are the instructions for the FBI forms and instructions?5

From Page 3

_____4. Complete the FBI Fingerprint Card information section and have your fingerprint impressions made.

_____5. Complete the FBI's Identification Records Request - Applicant Request Information Form. Fill in all the requested information.

On this form in the section titled MAIL RESULTS TO ADDRESS -- write the name of Area Alateen Process Person and their address in this space.

- Check the appropriate payment method.
- Check FIRST CLASS MAIL as the Return Mail option. (FORM FOUR)

_____6. Get a money order or cashier's check in the amount of \$18 payable to the Treasury of the United States. If paying by credit card, the credit card payment sheets must also be completed and submitted with your fingerprinting request (FORM FIVE). FBI forms can be found on the FBI's website www.fbi.gov .

_____7. Send Fingerprint impressions (FORM THREE), Applicant Information form, and payment to:
FBI CJIS Division – Record Request 1000
Custer Hollow Road Clarksburg, WV 26306

(It will take up to eight weeks to have results returned from the FBI.)

_____8. Send Agreement and Signature sheet along with the AI-Anon Member Involved in Alateen Service forms (FORM ONE and FORM TWO) to the Area Alateen Process Person (AAPP) when the fingerprint impressions and request have been sent to the FBI (FORM THREE and FORM FOUR). See the Area's Contact sheet for the address.

From Page 4

Where does an AMIAS have their record checked?

Fingerprinting impressions shall be processed by the FBI. (Instructions and forms are included in this packet in the following pages or can be found at www.fbi.gov .

Where are fingerprint impressions made?

Fingerprint impressions can be made at any county Sheriff's office in Ohio. The fee for this service varies from county to county. Call your local Sheriff's office for details and directions. Some local police departments provide this service. Contact your local police department and inquire about the service and any fee.

From Page 5

What forms are included in the application process?

- Agreement and Signature sheet – FORM ONE
- AMIAS certification form – FORM TWO
- FBI fingerprint impression card – FORM THREE
- FBI Request for information form –FORM FOUR
- Credit card application form for the FBI – FORM FIVE

Where are the instructions for the FBI forms and instructions?

Forms are included in this packet or maybe found on the FBI's website at www.fbi.gov .

Where can an AMIAS Applicant find the Application Packet?

The AMIAS Applicant Packet shall be found in the AFG of Ohio's Handbook and the website for AFG of Ohio www.ohioal-anon.org Electronic copies of the Application packet can also be requested from the Area Delegate, The Area Chairman, Area Alateen Coordinator, and the Area Alateen Process Person (AAPP).

What are the responsibilities of trusted servants?

The Applicant:

- Talks with the Group Representative of their home group about becoming an Al-Anon Member Involved in Alateen Service
- Talks with other AMIAS's, a District Representative, and the Area Alateen Coordinator to get an idea as to what AMIAS responsibilities are
- Requests an AFG of Ohio AMIAS Application Packet or downloaded from www.ohioal-anon.org
- Completes the AMIAS packet forms
- Sends completed background check forms to the FBI
- Sends Form One and Form Two to Area Alateen Process Person (AAPP)
- Has fun being an AMIAS

From Page 6

How is the background check funded?

AMIAS Applicants shall submit receipts to the District Treasurer in the District in which they shall be serving for reimbursement of background check service fees. In the event the District is unable to reimburse these funds, the AMIAS applicant shall submit the background check service fees receipts to the Area Treasurer, following the established Area's Expense Voucher procedure. Area Expense Vouchers are available on the Ohio Area website www.ohioal-anon.org Listed under Documents.

From page 9

Form Three

FBI fingerprint Impression Card Can be found at www.fbi.gov Click on Stats and Services. (See below)

Form Four

FBI request for Information sheet. Can be found at www.fbi.gov Click on Stats and Services --- Click on Option 1 (See below)

Form Five

Credit Card payment form. Can be found at www.fbi.gov click on stats and Services
Go to option I (See Below)

Step by steps instructions to download FBI forms:

- Go to: www.fbi.gov Click on Stats and Services
- Click on Background checks
- Scroll down to *How to request a copy of your record*
- Click on Option 1 Print the instructions

To Download the Identification request:

- Scroll down to Applicant Information form (found on the right side of the above mentioned sheets.)
 - Click on Applicant Information Request form Print
 - the Applicant Information form

To Download the fingerprint card:

- On the right side, scroll down to fingerprint card (found on the right side of the above mentioned sheet)
- Click on fingerprint card Print the card

If you need the credit card payment form:

- Scroll down the right side of the first page Click
- on credit card payment form
- Print the form

CHANGE TO READ

(On page 2)

Delete this line.

~~Where are the instructions for the FBI forms and instructions?..... 5~~

(On page 3)

___4. Complete FBI background check. This can be done at your local sheriff's office, a Chancellor location, or directly through the FBI. (Instructions for completion directly through the FBI can be obtained from the AAPP.)

Delete item numbers 5, 6, and 7

Renumber 8 to 5:

___5. Send Agreement and Signature sheet (Form One), AI-Anon Member Involved in Alateen Service (Form Two), certification form, and the page saying background check has been completed and will be sent to the

Area Alateen Process Person (Form Three) to the AAPP. {See the Area's AWSC Contact List for the contact information for the AAPP.}

(On Page 4)

Where does an AMIAS have their background check completed?

Background checks can be completed at your local Sheriff's office, at any FBI's Chancellor location, or can be checked through the FBI directly (contact the Area Alateen Process Person – AAPP for assistance with this option).

Where are fingerprint impressions made?

Fingerprint impressions can be made at your local County Sheriff's Office. The fee for this service varies from county to county. Call your local Sheriff's Office for details, fees, fee payment method, and directions. Some local police departments may also provide this service. Contact your local police department and inquire about this service and fee. Background checks can also be obtained through a Chancellor Location. Fees for this service vary. If you choose the option to go directly to the FBI, contact the AAPP for procedure instructions.

(On Page 5)

What forms are included in the application process?

- Agreement and Signature Sheet - FORM ONE
- AMIAS certification form – FORM TWO
- Completed background check notification – FORM THREE

DELETE THIS SECTION: Where are the instructions for the FBI forms and instructions?

What are the responsibilities of trusted servants?

The Applicant:

- Talks with the Group Representative of their home group about becoming an AI-Anon Member Involved in Alateen Service
- Talks with other AMIAS members, a District Representative, and the Area Alateen Coordinator to get an idea as to what AMIAS responsibilities are
- Requests an AFG of Ohio AMIAS application packet or download from www.ohioal-anon.org
- Completes the AMIAS packet forms
- Sends FORM ONE, FORM TWO, FORM THREE to the Area Alateen Process Person (AAPP)
- Has fun being an AMIAS

(On Page 6)

How is the background check funded?

AMIAS Applicants shall submit receipts to the District Treasurer in the District in which they shall be serving for reimbursement of background check service fees. Each District shall set the amount of reimbursement for their District as fees vary county to county. In the event the District is unable to reimburse these fees, the AMIAS Applicant shall submit the background check service fee receipt to the Area Treasurer, following the established Area's Expense Voucher procedure. Fees being reimbursed by the Area shall be in alignment

with the county where fees were obtained. Area Expense Vouchers are available on the Ohio Area website www.ohioal-anon.org. Expense Vouchers can be found listed under Documents.

(On Page 9)

DELETE CURRENT PAGE 9 and replace with:

Form Three

ON _____ (date), I completed my background check and the results are being sent to the Area Alateen Process Person.

Signed _____

Karen P moved and Sandy F, Handbook Committee Chair, seconded to have the KDBM and motion go to the Fall Assembly. The motion passed.

CONVENTION & ASSEMBLY REPORTS:

2016 TWO DAY FALL ASSEMBLY: The AWSC report was made at the Spring meeting.

2017 TWO DAY FALL ASSEMBLY: Sandy F, presented the report for the Districts of Columbus –

Plans are progressing slowly for the Fall 2017 Assembly. During a recent visit at the hotel plans for the weekend were reviewed.

The menu has been set. Dinner includes: a salad, Red Skin roasted potatoes, snap pea medley, rolls, and assorted desserts. The Gluten free dinner will be a grilled pork chop and the regular dinner will have grilled peach California sauce added, and our Vegetarian dinner choice is pasta.

Room reservations can be made by contacting the hotel directly or on line.

2017 TEAM EVENT: Ginny C stated she was still tallying up the final survey data from the event. 50 people attended and she will have a full report at the Fall Assembly meeting.

2017 OHIO AREA CONVENTION: – Jo S, Convention Chairman, presented the report –

OAC JULY 2017 HOSPITALITY REPORT

Friday July 7, 2017- the hospitality room was open from 11:00 AM to 11:00 PM. We served sub-sandwiches, chips, salads, fruit, cookies and beverages for about 25 people.

For dinner in Friday we served, salad bar, other salad, pinwheel sandwiches, bread sticks, fruit, cookies, and beverages. [Hot dogs and s'mores were available for cooking at the fire pit in the courtyard, but the hotel would not allow it].

Saturday July 8, 2017- The hospitality room was open from 7:00 AM to 5:00 PM.

For breakfast we served- Hardboiled eggs, beagles, English muffins, instant oatmeal, yogurt, assorted sweet breads, fruit, and beverages.

For lunch we served- chicken salad on croissants, sloppy joes, 2 salads, fruit, brownies and beverages.

Sunday July 9, 2017 the hospitality room was open from 7:00 Am to 9:30 Am. We served English muffins, fruit, oatmeal toast, hardboiled eggs, sweet bread, and beverages. There were an assortment of snacks and beverages available throughout the day.

Many snack items and fruit was donated by people attending the convention and the committee, which was a big help to keep us within our budget. There were also 3 groups that donated money totaling \$89.

We spent a total of \$ 378 on food, beverages, and paper products.

We also had several volunteers helping with set up and clean up

We met with Marissa from the hotel in June. She took us to the Oak Room which was to be the hospitality room. We were told there would be no refrigerator, no ice, no sink, and no water, provided by the hotel. So we had to be creative and keep the menu simple.

There were other difficulties with the hotel, which challenged our serenity and patients. As usual our Al-anon program and many friends helped us to keep things pleasant for our guests.

We enjoyed meeting many new friends and sharing during the meals and breaks

Report submitted by Lucy M. and Mariann H.

OAC WRAP UP MEETING JULY18, 2017

Present- Jo S ,Ginny C, Becky Z, Judy C, Karen, Cindy, Mariann H. Pam

We opened the meeting with the serenity prayer.

Registration- Betsy and Kathy- There were 98 people attended the convention.

Ways and Means- \$273 in items sold. \$445 for raffle tickets sold for baskets.

Donations- Kent Friendly Al-anon Group \$14, Mantua Al-anon meeting \$50, District #25 \$ 50. Stow New Hope Al-anon Meeting \$25, Cash \$10.

The cake for The Alateen Anniversary was paid for by District #51 [\$100]

Literature- Becky Z. represented the Akron Intergroup for sale of literature

Hospitality- Spent a total of\$ 378.65. Meals, snacks, and beverages were provided throughout the week-end.

Other expenses- Registration for supplies \$65.17 Ginny C. Also Gifts and coloring books \$59.24 Karen.

Income- \$4453.00

Expenses- \$3967.51

Surplus- \$485.49

There were 12 Alateen's registered. They did not have items for fundraiser.

This is an estimate; the final report will be all inclusive.

Karen read some of the comment sheets from the week-end. Many suggestions and comments, most people attending had a positive experience.

Some suggestions were; Signs outside the doors in meeting rooms describing the program taking place. More participation from AA. Ways and means for Alateen.

Jo also thanked everyone for their hard work. It was all of us that made this happen. She added that she will have a final report at the Fall Assembly meeting.

2017 OHIO AA CONVENTION w/ AL-ANON PARTICIPATION: Louise W, Liaison, presented the report –

The final committee meeting for the AA Convention is on the third Monday so I will find out then, hopefully if they have it broken down, how many Al-Anon people were registered. I believe that there were at least 12 people because of the panels, speakers and so on, and I know there were a few people at the workshops that were not on them, so I'm assuming probably in the region of 20 - 25, maybe more.

We had three workshops, starting with an early bird, which really wasn't a workshop meeting and we had 15 people. Saturday morning, we had 18 people at the panel, "Alcoholism, The Family Disease". Saturday afternoon was the lead by Kathy W, with over 100 people there. After that, there was a panel of "double winners" or "Al-Anon members who are also members of Alcoholics Anonymous" which I understand is the correct terminology and there were 19 people there. On Sunday morning, I knew there would be at least two, myself and the person running it - there was another panel with 5 of us on "Spirituality Through Conference Approved Literature".

We sold a total of \$75.20 in literature and netting out the pamphlets that we gave away, came up with \$7.41 in donations.

The only disappointment, in my opinion, was that there was only one person who came forward from all of my meetings, and I asked people to announce at their meetings, that we could use some help with hospitality – not the money end, we did support that, but we only had one person from Al-Anon who participated in the hospitality room. That person was in there a total of 34 hours that weekend – like 6 AM until closing on Saturday and then again on Sunday morning.

I thought it was successful and I was grateful to have been given that opportunity, although I was scared witless when I started out. All I had to do was say, "I'm not going to do this unless I have support", and when I asked and then said that, they came forward.

I will have a final count, along with my report at the Fall Assembly.

2018 TWO DAY FALL ASSEMBLY: Jan S submitted the report for the Districts of Cleveland –

With input from Phil H and Sandy F, I prepared hotel bid specifications and submitted them to Destination Cleveland for distribution. We specified that we were NOT interested in downtown hotels due to parking charges. After correcting the date to the 2nd weekend of October (to leave free the 3rd weekend for Ohio's "Meet the Board" submission), we received 8 replies:

- 2 hotels were interested, but did not have availability for our date
- 6 hotels submitted proposals (5 in Cuyahoga County, 1 in Lake County)

The best proposal is the Doubletree Independence located off I-77. A committee consisting of Judy L. (Chairman – Cleveland Meeting of Districts), Karen P. (Manager – Cleveland AIS), and Donna K. (Chair – Assembly Budget Committee) and myself visited the hotel on August 3rd. We found the hotel very satisfactory in every aspect, and will be recommending it for approval in September at the Cleveland Meeting of Districts.

Key features:

- The dates are October 12-13-14, 2018
- Guestroom rate is \$109 per night for 1 king or 2 doubles, including breakfast buffet for 2 people/room. Although the hotel is non-smoking, smokers can request a "patio view room" which has step outside access through a sliding door. All guestrooms have microwave, minifridge, and coffeemaker.
- Our guestroom block is 60 rooms, split 15 Friday night + 45 Saturday night
- If we fill 80% of our guestroom block (i.e. 48 rooms), our meeting space is complimentary (Available info is that we filled 53 rooms in Akron 2016, 55 rooms in Columbus 2014; no info available for Toledo 2015)
- A complimentary hospitality suite has space for 3 large tables seating about 24 people, plus room for additional chairs. We have permission to bring in our own food. There is a microwave, small refrigerator, sink, bathroom, and storage space. The complimentary connecting king bed room is available for whoever is principally in charge of the hospitality room.
- The hotel has committed to providing a banquet for \$35 including service charge. We discussed 3 tentative items for tasting at a later date. The hotel will provide separate gluten free and vegetarian entrees in addition to 2 other choices.

The management company which operates this hotel, Twin Tier Hospitality, is very friendly to 12 Step programs. They hosted the 2016 AA Ohio General Service Convention (Cleveland – Doubletree Westlake) and 2017 (Columbus – Doubletree Worthington). Their Director of Sales for 5 states, Char Wampler, is very interested in giving us a good price to host future AI-Anon events in Columbus at the Worthington location if we work directly with her (330) 421-9489.

We should consider putting guestrooms on the master account for Officers and Coordinators who are NOT GRs and whose expenses are paid by AFG of Ohio. Due to our tax exempt status, rooms on the master account (but NOT other rooms) save about half of the room tax. The current practice of having individuals front the cost and apply for reimbursement doesn't utilize our tax exempt status to best advantage.

STANDING COMMITTEE REPORTS –

BUDGET: Donna K, Budget Committee Chair, was absent and submitted the report –

I will not be at the meeting on August 12, 2017, due to a family commitment. There has not been any activity on the budget that I am aware of. I hope you have all had a wonderful summer and I will see you soon.

Ginny C had mentioned, in a previous report, that the World Service Office will no longer be printing the World Service Conference Summary, beginning with this year. It will be available online, as a free download, and printed copies can be special ordered. We could pre-order them, or you could order them individually – the cost is \$5.00 each and that includes shipping. Some Areas are ordering them, and paying for them, for their AWSC members. If we would do that, it would cost about \$200.

Jo S, DR 51 moved, and Kathleen S DR 6 seconded, to order 35 copies. The motion passed.

COMPLIANCE / AAPP: Karen P, Compliance Liaison / AAPP, presented the report –

Judy the Treasurer for AFG of Ohio Inc. has continued to keep the corporation in good standings.

The AMIAS (Al-Anon Members in Alateen Service) recertification was completed by the June 1, 2017 deadline. My hope is that the future AAPP will continue to help support the Ohio AMIAS throughout the year. It has been a pleasure to work with so many Al-Anon Members in Alateen Service.

Currently Ohio has 23 Alateen Groups Active and 63 Certified AMIAS.

The Alateens enjoyed participating at the Ohio Area Conventions. Their Skit, panel, workshop and the Anniversary Cake provided for a nice 60th Anniversary celebration for all teens who attended.

HANDBOOK COMMITTEE: Sandy F, Handbook Committee Chairman, presented the report –

I continue to work on the reorganization of the Handbook. It turns out it is not as simple as anticipated. Hopefully, a proposal will be given at the Spring 2018 AWSC.

To all those standing for an elected or appointed position for Panel 58, Please read the qualification for each service position to make sure you meet the qualifications. Qualifications are listed in the By-Laws and Handbook.

REVIEW COMMITTEE (2016 & 2017): Kathleen S said she would have the report at the Fall Assembly.

TWO DAY FALL ASSEMBLY / OHIO AREA CONVENTION LIAISON: Position vacant.

WEBSITE COMMITTEE: Mike W, Committee Chair, submitted his report. It is at the end of these minutes.

NEW BUSINESS:

The KBDM on adding Past Delegates as Officers to the Handbook was previously tabled until the Fall Assembly.

APPOINT TASK FORCE – KEEP ALL BUSINESS MEETINGS (AWSC & ASSEMBLIES) IN COLUMBUS –

The general discussion centered on the following facts:

- Holding one meeting a year that requires a hotel with meeting space and banquet facilities does not give AFG of Ohio a lot of bargaining power with a lot of hotel chains.
- The large convention hotel chains are simply not within the price range of our members.
- Most of the “smaller” hotel chains are not constructing hotels with banquet facilities and meeting room space, further limiting our choices.
- Centralizing all of the business meetings in one location, instead of rotating around the state, might provide us with some negotiating ability, but would increase costs for GR's who live outside the Columbus metro area.

The suggestion was to refer this to the next Two Day Fall / OAC Liaison, and set up a committee to look at this further. It would have to start as a Thought Force, since there are so many variables to consider. Karen P, Compliance Liaison & AAPP; Karen S, Registration Committee Chair; Jo S, DR 51; Ginny C, Delegate; and Deanna M, Alternate DR 15, volunteered to serve on that committee, but not chair it.

ELECTIONS OF OFFICERS & COORDINATORS AT TWO DAY FALL ASSEMBLY – Buff reminded everyone that elections will be held at the Two Day Fall Assembly.

Phil H, Secretary, brought up a matter regarding one DR. Snail mail for this DR has been returned since April marked, “Moved, Left No Address”. In addition, the DR’s email account has been closed as AWSC emails sent out to this DR have bounced back. And finally, the listed telephone number for the DR has been disconnected.

Karen P reported that she had made some inquiries, after being contacted by Phil, since the district is in the Greater Cleveland AIS region, and was told that the DR simply believed that the 3 year term was over and moved out of the area. Phil stated that there is no clear policy in either the By-Laws or the Handbook specifically covering this, but in light of that information from Karen, it was rather clear that the position had been vacated.

The AWSC unanimously approved to declare the DR position vacant, without prejudice, so that hopefully a GR will now step forward and fill the position. Karen P said she would contact the GR’s in that district to let them know. It was also suggested to set up a Task Force to address this issue after elections and have the Task Force bring a recommendation forward.

Another item brought up concerned the \$5.00 per day registration fee for GR’s at Assemblies. There is still a belief that this is a “poll tax”, when it is not. The registration fee, paid by the GR and reimbursed by the GR’s group, is to help defray the expenses of an Assembly meeting and specifically stated at the top of Page 3 of the Handbook under “General Procedures”, “Voting”. This entire section will be copied on to the Fall Assembly Agenda on the “9:30 AM Registration” line. In addition, signage will be posted at the Registration Table with this at the Fall Assembly as well.

UPCOMING MEETING SCHEDULE:

Alateen Fall Rally – October 14, 2017 – Clague Cabin, Clague Park, 1400 Clague Rd, Westlake, OH 44145-2742
Fall Assembly – October 28-29, 2017 – Embassy Suites by Hilton Columbus Dublin, 5100 Upper Metro Pl, Dublin 43017

There being no further business, the meeting was adjourned at 4:30 PM with the Serenity Prayer and the AI-Anon Declaration.

Respectfully submitted,

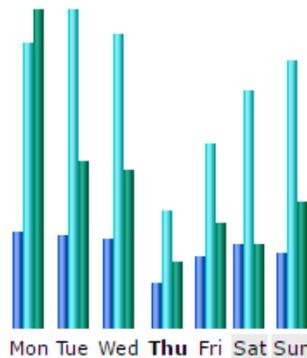
Phil H
Area Secretary

OAA SUMMER WEB REPORT – August 12, 2017

Our volume of visitors has increased since May of this year.

Month	Unique visitors	Number of visits
Jan 2017	3,084	6,336
Feb 2017	2,837	5,360
Mar 2017	3,140	5,947
Apr 2017	2,887	5,553
May 2017	2,697	5,660
Jun 2017	3,100	6,328
Jul 2017	3,058	5,376

Monday, Tuesday, and Wednesday are our busiest days on the Web.



The top 7 meeting directories that visitors click on in 2017 so far:

1. Remote
2. Columbus
3. Cleveland
4. Akron
5. Cincinnati
6. Toledo
7. Dayton

A sampling of top downloads from last 30 days:

1. KBDM Form Description
2. BY-LAWS-OAA
3. Conference Workshop on Opening Our Hearts
4. HANDBOOK-OAA

Most popular pages year-to-date:

- [/alalist.html](#)
- [/remote.htm](#)
- [/calendar.htm](#)
- [/12traditions.html](#)
- [/documents.htm](#)
- [/pro.html](#)
- [/columbus.htm](#)
- [/12steps.html](#)
- [/cleveland.htm](#)
- [/akronredir.htm](#)
- [/alateen.html](#)
- [/cincyredir.htm](#)
- [/12concepts.html](#)
- [/contacts.htm](#)
- [/akron.htm](#)
- [/toledo.htm](#)
- [/dayton.htm](#)
- [/youngstown.htm](#)

DEVICES OUR VISITORS ARE USING

Operating Systems	Pages	Percent	Hits	Percent
Windows	1,420	63.5 %	3,383	47.2 %
iOS	264	11.8 %	1,861	26 %
Linux	251	11.2 %	1,170	16.3 %
Macintosh	174	7.7 %	481	6.7 %
Java	61	2.7 %	61	0.8 %
Unknown	56	2.5 %	119	1.6 %
Unknown Unix system	10	0.4 %	78	1 %

WHAT BROWSERS ARE OUR VISITORS USING?

Browsers (Top 10) - Full list/Versions - Unknown						
Browsers	Grabber	Pages	Percent	Hits	Percent	
MS Internet Explorer	No	737	32.9 %	1,495	20.9 %	
Google Chrome	No	617	27.5 %	2,707	37.8 %	
Firefox	No	370	16.5 %	598	8.3 %	
Safari	No	341	15.2 %	2,140	29.9 %	
Unknown	?	76	3.3 %	84	1.1 %	
Opera	No	38	1.6 %	39	0.5 %	
Mozilla	No	36	1.6 %	65	0.9 %	
Netscape	No	11	0.4 %	11	0.1 %	
- W3C Validator	No	5	0.2 %	5	0 %	
Acrobat Webcapture	Yes	3	0.1 %	3	0 %	
Others		2	0 %	6	0 %	

OAA Web Committee Report by:

- Mike K. webmaster@ohioal-anon.org
- Phil H. secretary@ohioal-anon.org